NCR SelfServ™ 90 KIOSK

CONSUMER SELF-ORDERING BY NCR INCREASES SAME-STORE SALES AND REDUCES COSTS

In the age of mobility, on-demand consumers represent a growing cross-segment of the global population that's fully connected and often more comfortable interacting with devices than with people. These tech-savvy patrons want to engage with your brand on their terms—online or on-premises, social media or mobile app, text or voice...

The Omni-Channel revolution is the ultimate expression of the preferences and expectations shared amongst on-demand consumers. At NCR we harness leading-edge innovation to build advanced technologies that enable brands to create frictionless Omni-Channel customer experiences every day.

NCR Consumer Self-Ordering is an important component of an overall Omni-Channel strategy for restaurants. It is an easy-to-use, kiosk-based self-service solution for patrons who want to submit their own orders and payments and avoid long lines.

Self-ordering kiosks promise compelling ROI

Studies show that when customers build their own orders using self-order technology they spend an average of 20% more than they would if interacting with FOH staff.* And by offloading ordering and payment to this technology, managers can reduce labor costs or reallocate staff to improve customer service.

A tool built to drive results

You have just one chance to make a good first impression, so make sure your kiosks are great-looking, easy to use and provide value and convenience for patrons from their very first encounter. The NCR SelfServ™ 90 is an interactive kiosk that's tough enough to deliver many years of superior customer experiences.

Built to NCR's exacting standards, the NCR SelfServ 90 has a large, bright screen with multi-touch capability that delivers a "tablet like" experience and supports gesture-based interactions. As a whole, this device has a familiar feel to it, particularly for on-demand consumers who are accustomed to touch-screen applications.

Expect more from your kiosk

Avoid the chaotic look of ugly exposed cables, loose printers and separate payment devices cluttering up your countertops by choosing the all-in-one SS90. Its compact footprint and multiple mounting options give you the flexibility to install it just about anywhere in your restaurant—floor pedestal, countertop or on a wall. The SelfServ 90 supports EMV (chip and PIN) standards for credit and debit payments to minimize fraud from lost, stolen, or cloned cards and give your patrons peace of mind.

NCR Services protect your investment and maximize ROI

Install and begin using your new kiosk with minimal interruption to your operations. From cost-effective standard maintenance plans all the way up to business-critical support, we are committed to helping you maintain high system performance while minimizing ongoing expenses.

*Deloitte report *The Restaurant of the Future: Creating the next-generation customer experience*

For more information, visit ncr.com, or email hospitality.information@ncr.com.





KEY FEATURES

- Zero-bezel, all glass projected capacitive touchscreen
- EMV-compliant card reader (Chip and PIN) with contactless capability
- High performance 4th generation Intel® Core™ Processor family

- Support for 10-point multi-touch and gesture interactions
- Flexible mounting options—floor-standing pedestal, countertop, or wall
- Integrated imager, receipt printer, and coupon bin

TECHNICAL SPECIFICATIONS

PROCESSOR

- Intel® Celeron™ 1820TE processor
- Core i3[™] 4350T processor

MOTHERBOARD

- Intel Q87 Express chipset
- Intel Active Management Technology 9.0 (AMT)

MEMORY

• 4GB up to 16GB DDR3 1600

STORAGE OPTIONS

• 120GB Solid State Drive (SSD)

CONNECTIVITY

- Twelve USB ports:
 - Three 12v Powered USB 2.0
 - One 24v Powered USB 2.0
 - Two PC USB 3.0
 - Six reserved USB ports for integrated devices

- 10/100/1000MB (Gigabit) Ethernet LAN
- HDMI and DisplayPort video outputs
- Audio out

INTEGRATED PERIPHERAL OPTIONS

- Chip and PIN reader with contactless capability
- 80mm receipt printer with integrated presenter
- 2D imager
- Integrated intervention light to alert staff
- Optional 3-track encrypted magnetic stripe reader

SYSTEMS MANAGEMENT

- LED Diagnostics
- Image Recovery Tool
- PXE Network boot
- Wake on LAN
- Intel Active Management Technology 9.0
- NCR Command Center

PRODUCT DIMENSIONS

• Countertop configuration:

- WIDTH 16.93" (430mm) - HEIGHT 20.67" (525mm) - DEPTH 12.40" (315mm)

 Pedestal mount with baseplate: Ethernet LAN

- WIDTH 15.94" (405mm) - HEIGHT 56.38" (1432mm) - DEPTH 12.40" (315mm)

Pedestal mount with baseplate and optional narrow shelf:

- WIDTH 21.26" (540mm) - HEIGHT 56.38" (1432mm) - DEPTH 12.40" (315mm)

• Wall mount:

- WIDTH 16.93" (430mm) - HEIGHT 21.85" (555mm) - DEPTH 13.58" (345mm)

WHY NCR?

solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

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