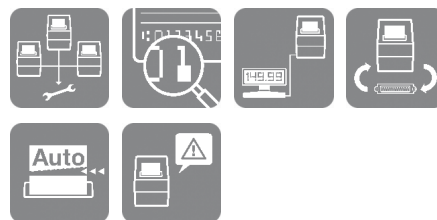


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# Epson TM-H5000II Series

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DATASHEET / BROCHURE



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## Open a world of opportunity with this combined thermal and impact PoS printer

Ultra-fast receipts and advanced graphics

The sheer, lightning quick performance of the TM-H5000II, combined with its advanced graphics, means that your receipts can become a live medium for communicating with your customer, rather than a simple transaction record. Linked purchases and multi-buys can be grouped, logos and promotional messages added. Ideal for one-time receipt printing, and with the ability to customise sales slips, this printer makes one-to-one marketing a reality.

Enhanced customer service

With the TM-H5000II a combination of wide-slip and high-speed printing enables you to provide customised documentation. The printer's capability to print barcodes onto receipts means that returns can be identified and dealt with quickly, and also quickly re-entered into your inventory system.

Low cost of ownership

The modular design of this printer makes it easy and quick to upgrade and maintain. Combined with a robust metal chassis and exceptional reliability – a receipt MCBF of 37 million lines – this makes the TM-H5000II flexible, rugged and cost-effective.

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## KEY FEATURES

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## PRODUCT SPECIFICATIONS

### FONTS & STYLES

Print Speed receipt	120 mm/sec
Print Speed slip	233 / 311 cps
Column capacity slip	66 cps / 88 cps
Character size receipt	1.41 mm (W) x 3.39 mm (H) / 0.99 mm (W) x 2.4 mm (H)
Character size slip	1.6 mm (W) x 3.1 mm (H) / 1.3 mm (W) x 3.1 mm (H)
Character set receipt	95 Alphanumeric, 37 International, 128 x 8 Graphic
Character set slip	95 Alphanumeric, 32 International, 128 x 10 Graphic
Characters per inch	20 cpi / 15 cpi
Characters per inch slip	Slip: 16.7 cpi / 12.5 cpi
Dot density	180 DPI x 180 DPI

### INTERFACES

Interfaces	RS-232, Drawer kick-out, Customer Display
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### POWER

Power Supply	PS-180 (option)
Power Consumption	Standby: 0.3 A, Mean Receipt unit: approx. 2 A, Mean Slip unit: approx. 2 A
Operating Voltage	24 V

### GENERAL

Product dimensions	252 x 351 x 201 mm (Width x Depth x Height)
Product weight	6.5 kg
Colour	Epson Cool White
Interface connectors	D.K.D. function (2 drivers)

	RECEIPT	SLIP / E/P
Print method	Thermal line printing	9-pin serial impact dot matrix
Print speed	120 mm/sec	233 / 311 cps
<b>FONTS &amp; STYLES</b>		
Column capacity		66 cps / 88 cps
Character size	1.41 mm (W) x 3.39 mm (H) / 0.99 mm (W) x 2.4 mm (H)	1.6 mm (W) x 3.1 mm (H) / 1.3 mm (W) x 3.1 mm (H)
Character set	95 Alphanumeric, 37 International, 128 x 8 Graphic	95 Alphanumeric, 32 International, 128 x 10 Graphic
Characters per inch		Slip: 16.7 cpi / 12.5 cpi
<b>PAPER</b>		
Paper size	79.50 ± 0.50 (W) mm x dia 83.00 mm	70 - 70 mm (W) x 210 - 297 mm (H)
Copy capability		four copies plus one original

## Epson TM-H5000II Series

### WHAT'S IN THE BOX

- Main unit
- User manual
- Thermal roll paper
- Ribbon cartridge (slip)
- Power switch cover

### SUPPLIES

- Epson ERC31B Ribbon Cartridge, black (C43S015369)

### OPTIONAL ACCESSORIES

- PS-180: Universal Power Supply C32C825341
- Epson UB-P02II C32C823891
- UB-S01 C32C823361
- UB-S09 C32C823861
- UB-U01III C32C824111
- UB-U02III C32C824121
- UB-U03II C32C824131
- UB-U04 C32C823950
- UB-U09 C32C823893

Co<sup>ver</sup>Plus

\* Warranty offers are not available for all countries. Please contact your local Epson representative.

For further information please contact your local Epson office or visit [www.epson-europe.com](http://www.epson-europe.com)

Austria 01 253 49 78 333 Belgium +32 (0)2 792 04 47 Czech 800/142 052 Denmark 44 50 85 85 Finland 0201 552 091 France 09 74 75 04 04

(Cost of local call, operator charges may apply) Germany +49 (0) 2159/92 79 500 Greece +30 211 198 62 12 Hungary 06800 147 83 Ireland 01 436 7742

Italy 02-660321 10 (0,12 /min) Luxembourg +352 27860692 Middle East +9714 8872172 Netherlands +31 (0)20 708 5099 Norway +47 67 11 37 00

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